

Frequently Asked Questions



What version of Bluetooth is used in the ProDX Series Wireless Digital Mixers?

The ProDX employs the Bluetooth V3.0 spec, which includes support for Classic Bluetooth, Bluetooth high speed and Bluetooth low energy protocols.

How do I control music playback to my ProDX mixer? Do I have to use the MixerConnect application?

From any BT-equipped source device (tablets, smartphones, etc.), you can stream the audio of your choice from the audio source app of their your choice, with or without the MixerConnect application.

As such, all of the typical controls that your source device/app offers (play, pause, skip, volume control, etc.) will still be available when paired/connected with the ProDX mixer.

Meanwhile, on the hardware side, ProDX mixers allows users you to control levels for each input channel (mic/line and Bluetooth).

And with the MixerConnect application (for Android/iOS), users you gain additional control over EQ settings and FX level for all input channels.

Why is there a dedicated app for the ProDX Series Wireless Digital Mixers?

Similar to the My Fader app for the DL series, MixerConnect provides control from the mic stand, podium or your pocket over all input levels, EQ settings, and effects levels; freeing you up to address all settings from the app instead of the hardware.

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What kind of controls are we likely to see available from the application and the hardware respectively?

The ProDX hardware offers users control over all input levels, main level and, FX levels for inputs, as well as FX selection (up to 4 FX), headphones and AUX/Monitor levels.

Add in the MixerConnect app, and users have control over all of the on-product settings, plus:

- 3-band EQ, adjustable High-pass Filter & compressor on all input channels as well as EQ settings for all inputs (TRS/XLR, and Bluetooth),
- 3-band EQ and limiter on all outputs
- additional FX selections (up to 16),
- FX level control for the Bluetooth input,
- FX returns for all channels, and
- mutes for all inputs and output channels and/or main output .

How many Bluetooth enabled devices can be paired with the a hardware pair with ProDX mixer at the same time?

Note that pairing is different than connecting. Pairing is when devices “learn about” one another, and you can pair all of their your various BT source devices with your ProDX mixer, such that they instantly connect upon power-up during future use. However, only one device can be actively connected to the ProDX mixer at any given time.

How far can you be (distance) from the ProDX mixer before you lose connection?

It is always recommended to keep the source device as close to the playback device as possible (ideally less than 30 feet) for optimal results. Different environments (and other devices in the area) can affect range and performance.

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Do the ProDX mixers include built in reverb, delay, or compressors?

There are 16 built-in reverbs, choruses, and delays, with access to any one of 2 reverbs and 2 delays via the on-product UI, and to one of any of the all 16 FX options via the MixerConnect application.

Is there a USB port for connecting/charging my mobile device?

No.

How much will the MixerConnect application cost?

MixerConnect is available for free on the Apple and GooglePlay stores, and plus you can download and demo the app before buying the product.

Are the inputs on the ProDX Mixers balanced?

Yes, all of the inputs on the ProDX Series mixers are balanced Combo XLR/TRS inputs except for the 1/8" input which is an unbalanced stereo line-level input.

What is the source mix for the Phones output, and can it be changed?

The Phones output is fed by the Main LR mix and cannot be changed.

Does the ProDX provide phantom power for condenser microphones?

No.

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Which wireless devices are compatible with the Mixer Connect App?

The MixerConnect application will be available for both iOS and Android tablets and mobile phones.

Can the ProDX's monitor Monitor output level be controlled independently from ProDX's the MAIN OUT's volume level?

Yes, you can control independent outputs for the Main LR, AUX 1, AUX 2 (only on ProDX8) and FX.

Can the ProDX be run on a battery pack or does it require AC power?

No.