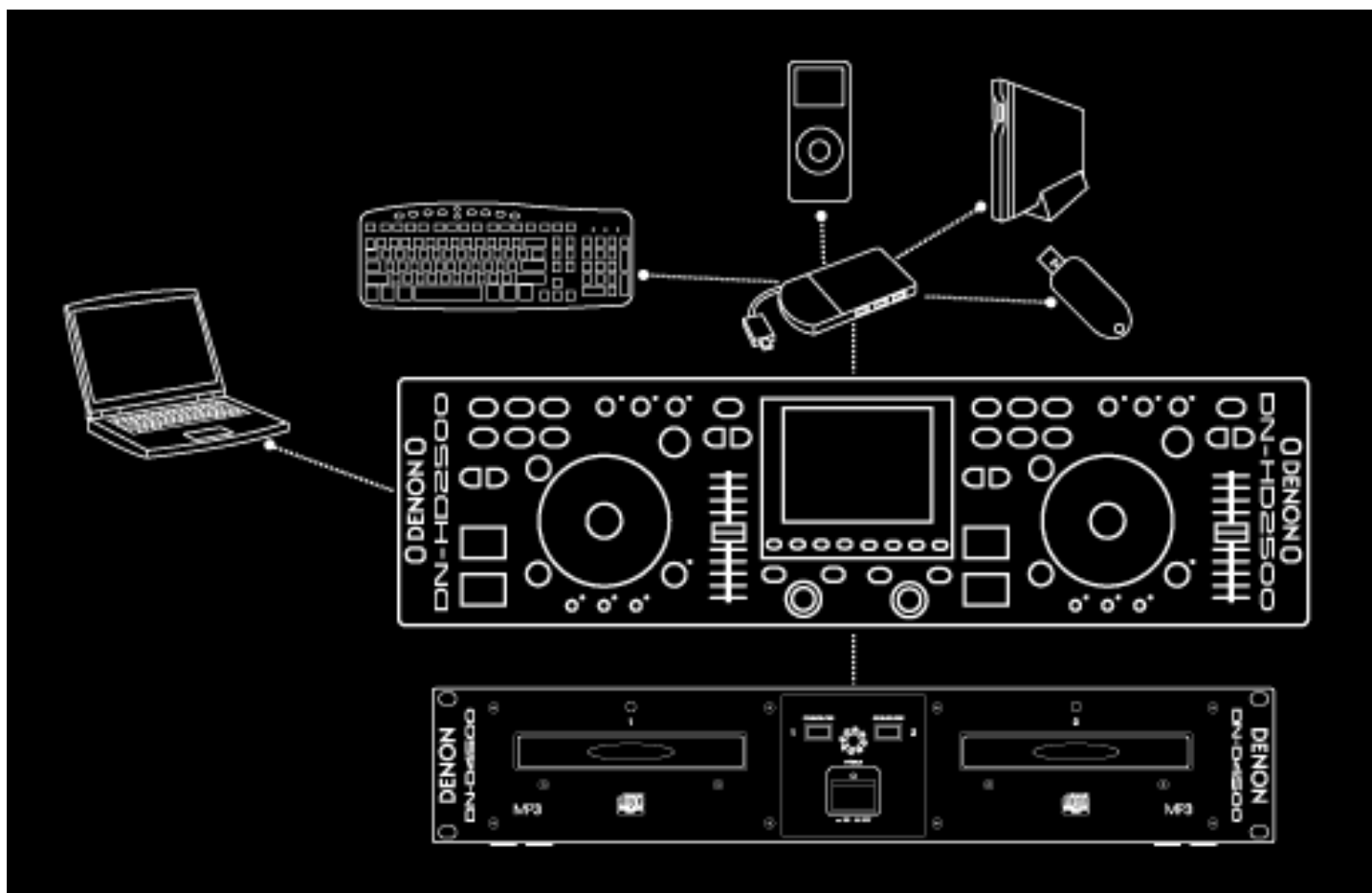


DN-HD2500

F.A.Q.



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External Peripherals & Connections

Question:

I'm trying to connect my external NTFS USB drive, but it does not work, why?

Answer:

*The HD2500 does not support NTFS file format
Our HD2500 has many functions that require us to write to the drive, but this is not possible with NTFS
Please switch to a FAT file system for HD2500 compatibility*

Question:

I'm trying to connect my external MAC HFS USB drive, but it does not work, why?

Answer:

*The HD2500 does not support HSF file format
Please switch to a FAT file system for HD2500 compatibility*

Question:

Any plans to support the MAC HFS & Windows NTFS file system?

Answer:

Sorry, NO

Question:

I'm trying to connect my HD2500 player to my computer to copy my AUDIO files, but it does not show up, why?

Answer:

You must connect to the USB port marked USB-B (Not "A") from the HD2500 and press source button on either deck to select "PC" by turning the PM knob and selecting

Question:

Can I connect my HD2500 to my MAC and copy files to it as if it was another external HDD?

Answer:

*Sorry, not supported at this time. There may be a future software upgrade to do that.
We are currently supporting PC Windows XP® environment only.*



External Peripherals & Connections

Question:

Can I access the USB devices connected to HUB via the Denon DJ Music Manager when in Device mode?

Answer:

*Sorry, NO
To access each device, you would need to connect them directly to your computer*

Question:

Can I connect a HUB to another HUB and then to the HD2500?

Answer:

*No
The HD2500 supports only one HUB with 8 ports max
The HUB should also be powered with an included adaptor*

Question:

Can I connect the HD2500 digital outputs directly to my computer's sound card?

Answer:

*Yes
The sampling freq of our digital output is set to 44.1kHz*

Question:

What type of Fader Start cables should I use to connect my Fader Start mixer?

Answer:

You should use 3.5mm stereo male to stereo male cables

Question:

Is the HD2500 Fader Start compatible with other brand mixers?

Answer:

*Yes
But always to check to see if they support a 5-volt pulse trigger system*



External Peripherals & Connections

Question:

Can I connect an external PC monitor to make the HD2500 display larger?

Answer:

Sorry, NO

Question:

Can I replace the internal 40GB 2.5 inch HDD with something larger?

Answer:

*Sorry, No. The internal drive is covered by our warrantee for the first year
If you require a larger capacity drive, go USB external, it's easy, cheaper and requires no disassembly
You can connect up to 4 USB devices via a USB powered Hub
Our internal HDD was rigorously tested for best reliability>, temperature, shock, access time and overall performance. Not all hard drives are built the same, although they look the same*

Question:

Can I hook up a massive Terabyte USB external Drive?

Answer:

*Technically Yes, but we can only register 50,000 files per device, so a 500GB external USB drive is probably the most you could ever use.
Anything over 50,000 files is not registered by our system. You would need to move those to a new drive if you wish to play them on our system*

Question:

Why Type of USB Hub should I buy?

Answer:

*Up to an 8-port USB 2.0 Hub is recommended that includes a power supply adaptor
Note: Only 5 of the 8 ports will be supported by our system, 4-USB storage devices & 1-KeyBoard =5*

Question:

Why Type of Keyboard should I buy?

Answer:

*USB Keyboard QWERTY type
Available at any office, computer or audio chain store*



External Peripherals & Connections

Question:

Can I use a USB CD-ROM drive to playback CD's?

Answer:

*No, however the DN-HD2500 is compatible with 3 Denon dual CD/MP3 players
DN-D4500, DN-D4000 and the sold separately drive unit, BU4500*

Question:

Will the DN-HD2500 be compatible with other Denon dual CD/MP3 players such as the DN-D6000, DN-D9000?

Answer:

*Sorry NO.
Only the DN-D4500, DN-D4000 and the sold separately drive unit, BU4500 are the only ones supported natively*

Question:

Will one USB device be able to stream to both sides of the deck?

Answer:

*Yes
You can even select and playback the same file on both decks simultaneously*

Question:

Can I connect my iPod™ to the DN-HD2500?

Answer:

*Yes
As long as there are mp3 and wav files on the iPod®, we can playback those files*

Question:

Can I use all the advanced features of the DN-HD2500 such as Pitch, Looping, Hot Starts, Effects & Scratching for my iPod™ or other USB memory devices?

Answer:

*Yes
All features are available whether from the internal drive or the external memory devices*



General Questions

Question:

What are the dimensions of the DN-HD2500?

Answer:

3ru X 5.0 inches in depth

Question:

What is the weight of the DN-HD2500?

Answer:

9 Lbs

Question:

How many files can the internal 40GB drive store?

Answer:

On average about 8,000 mp3 files, but it truly depends on the encoding bit rate and if you mix mp3 & wav files together

Question:

How do you get music files into the player?

Answer:

*Connect the DN-HD2500 to a laptop or desktop Windows XP compatible computer by the USB-B terminal marked "To PC"
Once the DN-HD2500 is set to "Device Mode" it will show up on your computer as just another hard drive
You can copy / paste or drag & drop your files into the DN-HD2500 for easy transfer*

Question:

How do you find thousands of files quickly and easily?

Answer:

*The DN-HD2500 offers a 3-way redundant file search system
By traditional Parameter Knob
By the Touch Sensitive Jog Disc
By a USB keyboard (not included)*



General Questions

Question:

What are my search options to find a file?

Answer:

*The HD2500 player supports various ways to find a file by means of ID3 Tags (metadata)
By> Artist, Title, Album, Genre, Year & BPM too!
File Name searching is also available*

Question:

Can the player create a Playlist?

Answer:

*Yes
You can create a Playlist on the fly from either deck even if one deck is busy playing a file or another Playlist
Additionally, you can use a USB Keyboard to create a Playlist and to easily name your Playlists*

Question:

What MP3 formats does the DN-HD2500 support?

Answer:

CBR & VBR, 32~320kbps, 44.1kHz

Question:

Can I save Memo Cue points and Seamless Loops to the DN-HD2500?

Answer:

*Yes
This information is stored directly to the file and can be recalled at a later time
Note: Memo for VBR files is not supported*

Question:

Does the DN-HD2500 offer Key Adjust also known as time stretching?

Answer:

*Yes
From pitch ranges> 4%, 10%, 16%, 24%, 50%, 100%
For 4% we support .02% increment pitch steps
For 10/16% we support .05% increment pitch steps*



General Questions

Question:

Can the DN-HD2500 be upgraded with new firmware?

Answer:

Yes

From time to time Denon DJ will improve current features or add completely new ones at no charge to their customers
Always visit www.denondj.com to check for the latest version

Question:

Are there any On-board effects?

Answer:

Yes, 8

Echo, Echo Loop, Flanger, 3-Band Filter, Brake, Dump, Reverse and Scratching

Question:

How accurate is the scratching?

Answer:

100% spot on

A Touch Sensitive Jog Disc design is used for pin-point accuracy in conjunction with the absolute Visual Marker reference spinning in the display

Question:

Can I set a Cue point by traditional 75-Frame searching as found in other Denon CD/MP3 players?

Answer:

Yes, the same method of operation is used for the HD2500, 75-Frames per second for mp3 & wav files

Question:

Does the DN-HD2500 offer a Auto BPM counter?

Answer:

Yes

Actually, it's a 4-way BPM counter> Auto, TAP, Manual Input, Reads BPM Tag (if saved)



Denon DJ Music Manager PC Application Questions

Question:

Will the Denon DJ Music Manager application work on a MAC computer?

Answer:

*Sorry, NO
Only Windows XP® is supported
However newer MAC's with Boot Camp can open PC application software*

Question:

What can I do with the Denon DJ Music Manager?

Answer:

*Create a database for each USB Hard Disk or Memory Device to prepare connection for the DN-HD2500
Create Playlist, Edit Playlists, Import Playlists from iPods, Edit your MP3 & WAV Tags to any USB device with music files, including the DN-HD2500, Preview your files with the built-in player, Back-Up your library, Print your Playlists and more!*

Question:

Does the Music Manager rip files to MP3 or WAV?

Answer:

*Sorry, NO
The Denon DJ Music Manager was developed as a simple interface to manage your music files for the DN-HD2500
We highly recommend using Audiograbber freeware, which is the only known program that supports both mp3 and wav Tags compatible with our HD2500 player. If you prefer the wav file format, Audiograbber is the only way to go.
<http://www.audiograbber.com-us.net/>*

Question:

Will the Music Manager read my AAC, wma, Flac & Ogg Vorbis music formats?

Answer:

*Sorry, NO
Only mp3 and wav compatible with the DN-HD2500.*

Question:

Are there any plans to read my AAC, wma, Flac & Ogg Vorbis music formats?

Answer:

Sorry, NO



Denon DJ Music Manager PC Application Questions

Question:

Is the Music Manager compatible with the new Microsoft® Vista operating system?

Answer:

*Unofficially, Yes since it's built on .NET Framework
But there is no guarantee by Denon DJ until thoroughly tested by our Quality Control team*

Question:

Can the Music Manager detect files that are not supported?

Answer:

*Yes
When you add music files through the Music Manager, it will list files that are not supported with a brief reason as to why*

Question:

Does the Music Manager & HD2500 support files with Western European characters?

Answer:

Yes

Question:

If I add or delete files through the Music Manager, does each device automatically update as these changes occur?

Answer:

*Yes
As long as you use the Music Manager all devices are updated automatically*

Question:

How do I know if I have the latest Music Manager version installed?

Answer:

You should always check our website, www.denondj.com for the latest version



Denon DJ Music Manager PC Application Questions

Question:

Can I use the Music Manager to control my DN-HD2500 for a live event?

Answer:

Sorry, NO

If the Music Manager is connected to the DN-HD2500 and the player is in device mode, all functions of the player are locked out until you exit from this mode, which requires a power OFF state to safely disconnect from your computer

Question:

Can I search for files with the Music Manager?

Answer:

Yes

The Music Manager offers 1-step and 2-step file searching

Question:

Can I set Cue Points and Loops from the Music Manager?

Answer:

Sorry, NO

These actions can only be performed by the player

Question:

Can the Music Manager import my iPod™ Playlists?

Answer:

Yes

There is a Playlist import icon that performs this task

Question:

Can I make a Playlist and select my cross fade points with the Music Manager?

Answer:

Sorry, NO

However, you can use the cross fade feature found on the DN-HD2500 to segue from file to file within your Playlist

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