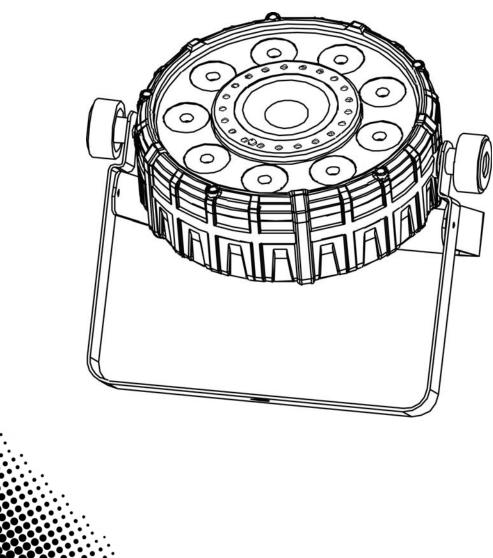


# User Manual





# CHAVVET 2

1. Before You Begin	1
What Is Included	1
Unpacking Instructions	1
Claims	1
Text Conventions	1
Symbols	1
Disclaimer	1
Product at a Glance	2
Safety Notes	2
2. Introduction	3
Product Overview	3
Product Dimensions	3
3. Setup	4
AC Power	4
Fuse Replacement	4
Power Linking	4
Mounting	5
Orientation	5
Rigging	5
4. Operation	6
Control Panel Operation	6
Menu Map	6
Configuration (DMX)	6
Starting Address.	6
DMX Channel Assignments and Values	7
23Ch	7
9Ch	8
6Ch	9
3Ch	9
Configuration (Standalone)	10
Automatic Programs	10
Auto-Program Speed	10
Auto-Program Dimmer	10
Sound-Active Mode	10
Preset Color Mode	10
Custom Color Mixing	10
IRC-6 Infrared Remote Control	11
IRC-6 Operation	11
Master/Slave Mode	12
5. Maintenance	13
Product Maintenance	13
6. Technical Specifications	14
Returns	15
Contact Us	16
	.0



# **1. BEFORE YOU BEGIN**

## What Is Included

- FXpar 9
- Power Cord
- Hanging Bracket with Mounting Hardware

## **Unpacking Instructions**

- Warranty Card
- Quick Reference Guide

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

#### Claims

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection. For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

## **Text Conventions**

CONVENTION	MEANING
1–512	A range of values
50/60	A set of values of which only one can be chosen
Settings	A menu option not to be modified
<enter></enter>	A key to be pressed on the product's control panel
ON	A value to be entered or selected

## **Symbols**

SYMBOL	MEANING
Â	Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.
$\land$	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
<b>(i)</b>	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.

## Disclaimer

Chauvet believes that the information contained in this manual is accurate in all respects. However, Chauvet assumes no responsibility and specifically disclaims any and all liability to any party for any loss, damage or disruption caused by any errors or omissions in this document, whether such errors or omissions result from negligence, accident or any other cause. Chauvet reserves the right to revise the content of this document without any obligation to notify any person or company of such revision, however, Chauvet has no obligation to make, and does not commit to make, any such revisions. Download the latest version from <u>www.chauvetdj.com</u>.

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## **Product at a Glance**

Use on Dimmer	$\otimes$	Auto Programs	<b>~</b>
Outdoor Use	$\Diamond$	Auto-ranging Power Supply	~
Sound-Active	~	Replaceable Fuse	~
DMX	~	User-Serviceable	$\Diamond$
Master/Slave	~		

## **Safety Notes**

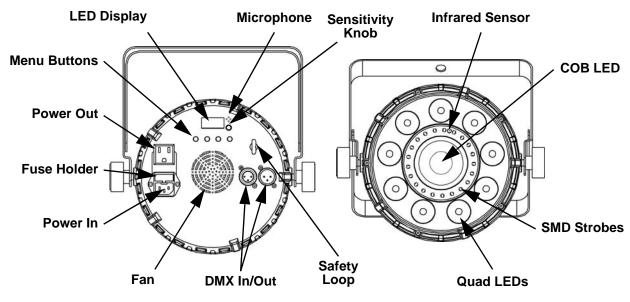
- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Avoid direct eye exposure to the light source while the product is on.
- Make sure the power cord is not crimped or damaged.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- If mounting the product overhead, always secure to a fastening device using a safety cable.
- Make sure there are no flammable materials close to the product when operating.
- Do not touch the product's housing when operating because it may be very hot.
- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- The product is for indoor use only! (IP20) To prevent risk of fire or shock, do not expose the product to rain or moisture.
- Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the product's housing are blocked.
- Never connect the product to a dimmer.
- Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/ mounting bracket.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair the product. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

Keep this User Manual for future use. If you sell the product to someone else, be sure that they also receive this document.

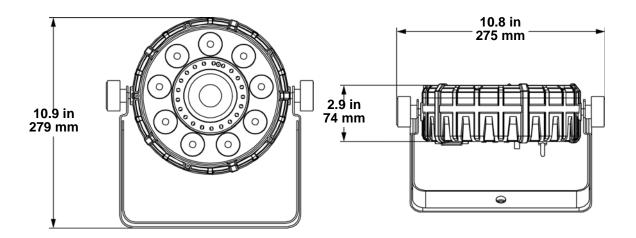




## **2. INTRODUCTION** Product Overview



## **Product Dimensions**





# 3. Setup

## **AC Power**

The FXpar 9 an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.

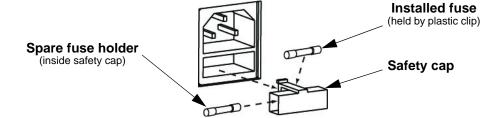
- Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- To eliminate unnecessary wear and improve its lifespan, during periods of nonuse completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

#### **Fuse Replacement**

- 1. Wedge the tip of a flat-head screwdriver into the slot of the fuse holder.
- 2. Pry the fuse holder out of the housing.
- 3. Remove the blown fuse from the holder and replace with a fuse of the exact same type and rating.
- 4. Insert the fuse holder back in place and reconnect power.



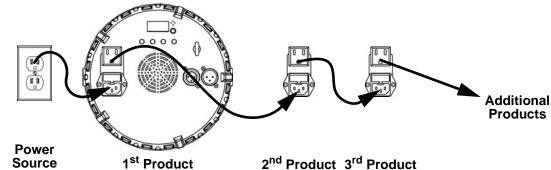


Disconnect the product from the power outlet before replacing the fuse.

## **Power Linking**

The product provides power linking via the Edison outlet located in the back of the product. Please see the diagram below for further explanation.

#### **Power Linking Diagram**





You can power link up to 7 FXpar 9 products on 120 VAC or up to 13 FXpar 9 products on 230 VAC.

The power linking diagram corresponds to the North American version of the product ONLY! If using the product in other markets, you must consult with the local Chauvet distributor as power linking connectors and requirements may differ in your country or region.



## Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

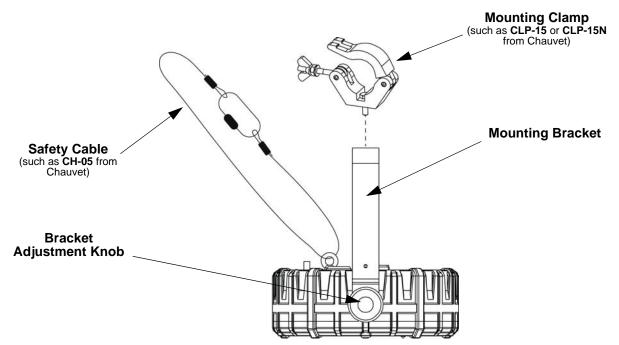
#### Orientation

The FXpar 9 may be mounted in any position; however, make sure adequate ventilation is provided around the product.

#### Rigging

- Before deciding on a location, always make sure there is easy access to the product for maintenance and programming purposes.
- Make sure adequate ventilation is provided around the product.
- Make sure that the structure or surface onto which you are mounting the product can support the product's weight. (see the <u>Technical Specifications</u>)
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.

#### **Mounting Diagram**





## 4. OPERATION

## **Control Panel Operation**

To access the control panel functions, use the four buttons located underneath the display. Please refer to the <u>Product Overview</u> to see the button locations on the control panel.

BUTTON	FUNCTION
<menu></menu>	Press to find an operation mode or to back out of the current menu option
<up></up>	Press to scroll up the list of options or to find a higher value
<down></down>	Press to scroll down the list of options or to find a lower value
<enter></enter>	Press to activate a menu option or a selected value

#### Menu Map

Mode	PROGRAMMING LEVELS		DESCRIPTION	
	3Ch	d001–510	3-channel DMX mode	
DMX Mode	6Ch	d001–507	6-channel DMX mode	
	9Ch	d001–503	9-channel DMX mode	
	23Ch	d001–490	23-channel DMX mode	
Static Colors	C	C 1–23	Static Colors	
Automatic Programs	P	P 1–17	Automatic programs	
Auto Speed	S	S 1–100	Program speed for P1–17	
Auto Dimmer	d	L 1–100	Quad-LED dimmer for programs	
Sound-Active Mode	Snd	Snd1–13	Sound-active programs	
	U	r000–255		
•		g000–255	Custom static colors	
Custom Color Mixing		b000–255	Combine red, green, blue, and UV	
		S000–100	SMD strobe speed	
Infrared	SEt	on	Turns infrared on or off	
Mode	321	oFF		

## **Configuration (DMX)**

The FXpar 9 works with a DMX controller. Information about DMX is in the CHAUVET DMX Primer, which is available from the Chauvet website <u>http://www.chauvetlighting.com/downloads/</u> DMX Primer rev05 WO.pdf.

#### Starting Address

When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.

The FXpar 9 uses up to 22 DMX channels, which defines the highest configurable address as **490**. If you are not familiar with the DMX protocol, download the DMX Primer from <u>www.chauvetdj.com</u>. To select the starting address, do the following:

- 1. Press <MENU> repeatedly until 3Ch, 6Ch, 9Ch, or 23Ch shows on the display.
- 2. Press **<ENTER>**.
- 3. Use **<UP>** or **<DOWN>** to select the starting address, from **d 1–510**.
- 4. Press **<ENTER>**.



# DMX Channel Assignments and Values 23Ch

CHANNEL	FUNCTION	VALUE	Percent/Setting		
1	Red 1	000 ⇔ 255	0–100%		
2	Green 1	000 ⇔ 255	0–100%		
3	Blue 1	000 ⇔ 255	0–100%		
4	UV 1	000 ⇔ 255	0–100%		
		000 ⇔ 005	No function		
5	Strobe 1	006 ⇔ 250	Strobe, slow to fast		
		251 ⇔ 255	Sound-active strobe		
6	Red 2	000 ⇔ 255	0–100%		
7	Green 2	000 ⇔ 255			
8	Blue 2	000 ⇔ 255	0–100%		
9	UV 2	000 ⇔ 255	0–100%		
		000 ⇔ 005	No function		
10	Strobe 2		Strobe, slow to fast		
		251 ⇔ 255	Sound-active strobe		
11	Red 3	000 ⇔ 255			
12	Green 3	000 ⇔ 255	0–100%		
13	Blue 3	000 ⇔ 255	0–100%		
14	UV 3	000 ⇔ 255			
	Strobe 3		No function		
15		006 ⇔ 250	Strobe, slow to fast		
			Sound-active strobe		
16	Red 4	000 ⇔ 255			
17	Green 4	000 ⇔ 255			
18	Blue 4	000 ⇔ 255			
			No function		
19	Strobe 4		Strobe, slow to fast		
			Sound-active strobe		
			No function		
20	SMD Strobes	006 ⇔ 020			
20			Strobe, slow to fast		
		251 ⇔ 255	Sound-active strobe		

FXpar 9 Zones for DMX Control (23Ch)





HANNEL	FUNCTION	VALUE	Percent/Setting
		000 ⇔ 005	No function
		006 ⇔ 020	Auto program 1
		021 ⇔ 035	Auto program 2
		036 ⇔ 050	Auto program 3
		051 ⇔ 065	Auto program 4
		066 ⇔ 080	Auto program 5
		081 ⇔  095	Auto program 6
		096 ⇔ 110	Auto program 7
21	Auto Programs	111 ⇔ 125	Auto program 8
21		126 ⇔ 140	Auto program 9
		141 ⇔ 155	Auto program 10
		156 ⇔ 170	Auto program 11
		171 ⇔ 185	Auto program 12
			Auto program 13
			Auto program 14 (Sound-active program 13)
			Auto program 15 (Sound-active program 13)
			Auto program 16 (Sound-active program 13)
			Auto program 17 (Sound-active program 13)
22	Program Speed		Program speed, slow to fast
LL	i iogram opeeu		Sound-active
23	Quad-LED Dimmer		No function
23		001⇔ 255	0–100% (Ch. 21 must be active)

### 9Ch

CHANNEL	FUNCTION	VALUE	Percent/Setting
1	Red 1	000 ⇔ 255	0–100%
2	Green 1	000 ⇔ 255	0–100%
3	Blue 1	000 ⇔ 255	0–100%
4	UV 1	000 ⇔ 255	0–100%
5	Red 2	000 ⇔ 255	0–100%
6	Green 2	000 ⇔ 255	0–100%
7	Blue 2	000 ⇔ 255	0–100%
		000 ⇔ 005	No function
8	Strobe	006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
		000 ⇔ 005	No function
9	SMD Strobes	006 ⇔ 020	On
			Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe

## FXpar 9 Zones for DMX Control (9Ch)



### **O**PERATION



## 6Ch

CHANNEL	FUNCTION	VALUE	Percent/Setting
1	Red	000 ⇔ 255	0–100%
2	Green	000 ⇔ 255	0–100%
3	Blue	000 ⇔ 255	0–100%
4	UV	000 ⇔ 255	0–100%
	Strobe	000 ⇔ 005	No function
5		006 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe
	SMD Strobes	000 ⇔ 005	No function
6		006 ⇔ 020	On
		021 ⇔ 250	Strobe, slow to fast
		251 ⇔ 255	Sound-active strobe

## 3Ch

CHANNEL	FUNCTION	VALUE	Percent/Setting
		000 ⇔ 005	No function
		006 ⇔ 020	Auto program 1
		021 ⇔ 035	Auto program 2
		036 ⇔ 050	Auto program 3
		051 ⇔ 065	Auto program 4
		066 ⇔ 080	Auto program 5
			Auto program 6
			Auto program 7
1	Auto Programs		Auto program 8
•			Auto program 9
			Auto program 10
		156 ⇔ 170	Auto program 11
			Auto program 12
			Auto program 13
			Auto program 14 (Sound-active program 13)
			Auto program 15 (Sound-active program 13)
			Auto program 16 (Sound-active program 13)
		246 ⇔ 255	Auto program 17 (Sound-active program 13)
2	Program Speed		Program speed, slow to fast
£	Fiogram Speed	251⇔ 255	Sound-active
3	Quad-LED Dimmer	000	No function
5		001⇔ 255	0–100% (Ch. 21 must be active)



## **Configuration (Standalone)**

Set the product in one of the standalone modes to control without a DMX controller.



Never connect a product that is operating in any standalone mode to a DMX string connected to a DMX controller. Products in standalone mode may transmit DMX signals that could interfere with the DMX signals from the controller.

#### **Automatic Programs**

To run the FXpar 9 in automatic mode, follow the instructions below:

- 1. Press **<MENU>** repeatedly until **P--** shows on the display.
- 2. Press <ENTER>.
- 3. Use <UP> or <DOWN> to select an automatic program, from P 1–17.
- 4. Press **<ENTER>**.
- **Auto-Program Speed**

To change the auto-program speed on the FXpar 9, do the following:

- 1. Press <MENU> repeatedly until P-- shows on the display.
- 2. Use **<UP>** or **<DOWN>** to increase or decrease the program speed from **S 1–100**.
- 3. Press **<ENTER>**. The product will return to the last selected mode.

#### Auto-Program Dimmer

To control the output intensity of the Quad-LEDs while running an auto-program, follow the instructions below:

- 1. Press **<MENU>** repeatedly until **d--** shows on the display.
- 2. Press **<ENTER>**.
- 3. Use **<UP>** or **<DOWN>** to increase or decrease the Quad-LED intensity, from L 1–100.

#### **Sound-Active Mode**

To run the FXpar 9 in sound-active mode, follow the instructions below:

- 1. Press **<MENU>** repeatedly until **Snd** shows on the display.
- 2. Press <ENTER>.
- 3. Use **<UP>** or **<DOWN>** to select a sound-active program, from **Snd1–13**.
- 4. Press <ENTER>.
- 5. Turn the sensitivity knob up until the product responds to the beat of the music.



#### The product will only respond to low frequencies of music (bass and drums).

#### **Preset Color Mode**

To run the FXpar 9 on a static color, do the following:

- 1. Press **<MENU>** repeatedly until **C--** shows on the display.
- 2. Press **<ENTER>**.
- 3. Use **<UP>** or **<DOWN>** to select a static color, from **C 1–23**.
- 4. Press **<ENTER>**.

#### **Custom Color Mixing**

To custom mix a static color, follow the instructions below:

- 1. Press **<MENU>** repeatedly until **u--** shows on the display.
- 2. Press **<ENTER>** and one of the following will show on the display:
  - **r**\_\_\_(red)
  - **g**\_\_\_(green)
  - **b**\_\_\_(blue)
  - u\_\_\_(UV)
  - **S**\_\_\_(SMD strobe speed)
- 3. Press **<ENTER>** to cycle through the settings.
- 4. When the desired setting shows on the display, use **<UP>** or **<DOWN>** to increase or decrease the value, from **000–255** for red, green, blue, or UV, or from **000–100** for SMD strobe speed.
- 5. Repeat steps 3 and 4 until the product outputs as desired.



## **IRC-6 Infrared Remote Control**

The FXpar 9 is compatible with the IRC-6 infrared remote control from Chauvet. To activate IR mode, follow the instructions below:

- 1. Press **<MENU>** repeatedly until **SEt** shows on the display.
- 2. Press **<ENTER>** to accept.
- 3. Press <UP> or <DOWN> to select on or oFF.
- 4. Press <ENTER>.

#### **IRC-6** Operation

#### BLACK AUTO SOUND SENSI SPEED % FADE R (G) (B) A (UV) (W) 0 + -1 (2) (3)4 (5) (6)7 (8) (9

#### Automatic Mode

Automatic mode will enable you to run the automatic programs on the product. To turn on Automatic mode:

- 1. Press **<AUTO>** on the IRC-6.
- 2. Press <+> or <-> to choose between the different auto programs.

To adjust the speed of the automatic program:

- 1. Press **<SPEED>** on the IRC-6.
- 2. Press <+> or <-> to increase or decrease the speed of the program.

#### **Sound-Active Mode**

Sound-Active mode will enable the product to respond to the music.

To turn on Sound-Active mode:

- 1. Press **<SOUND>** on the IRC-6.
- 2. Press <+> or <-> to select a sound-active program.

#### Manual Color Control

To choose a specific color with the IRC-6:

- 1. Press any number between **<0>~<9>** to choose your color.
- 2. Press <+> or <-> to choose between preset static colors.
- To manually control the RGB percentage:
  - 1. Press <MANUAL> on the IRC-6.
  - 2. Press <R> (red), <G> (green), <B> (blue), or <UV>/<P> (UV) to choose your color.
  - 3. Press <+> or <-> to increase or decrease the percentage of each color.

To turn the SMD strobes on or off:

1. Press **<W>** on the IRC-6.

#### **Miscellaneous Operation**

To adjust the total output level:

- 1. Press **<%>** on the IRC-6.
- 2. Press <+> or <-> to increase or decrease the output level.

To adjust the strobe rate of the static color:

- 1. Press **<STROBE>** on the IRC-6.
- 2. Press <+> or <-> to increase or decrease the strobe rate.
- 3. Set to **S000** to turn off the strobe.

To select a fading program:

1. Press **<FADE>** on the IRC-6.

To black out the lights:

1. Press **<BLACK OUT>** on the IRC-6.

This will turn off all the lights until the button is pressed again.

NOTE: The IRC-6 will not respond to any input's when Black Out is activated. If the remote does not respond when a button is pressed, try pressing **<BLACK OUT>**. You may have inadvertently activated Black Out.



## **Master/Slave Mode**

The Master/Slave mode allows a single FXpar 9 product (the "master") to control the actions of one or more FXpar 9 products (the "slaves") without the need of a DMX controller. The master product will be set to operate in either Stand-Alone mode or with the IRC-6, while the slave products will be set to operate in Slave mode. Once set and connected, the slave products will operate in unison with the master product. Configure the products as indicated below.

#### Slave products:

- 1. Press <MENU> repeatedly until 3Ch, 6Ch, 9Ch, or 23Ch shows on the display.
- 2. Press **<ENTER>** to accept.
- 3. Set the DMX address to **001**.
- 4. Connect the DMX input of the first slave product to the DMX output of the master product.
- 5. Connect the DMX input of the subsequent slave products to the DMX output of the previous slave product.
- 6. Finish setting and connecting all the slave products.

#### Master product:

- 1. Set the master product to operate in Stand-Alone mode or with the IRC-6.
- 2. Make the master product the first product in the DMX daisy chain.
  - Configure all the slave products before connecting the master to the daisy chain.
  - Never connect a DMX controller to a DMX string configured for Master/Slave
  - operation because the controller may interfere with the signals from the master.
  - Do not connect more than 31 slaves to the master.



# 5. MAINTENANCE

## **Product Maintenance**

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- 3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- 4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.



# 6. TECHNICAL SPECIFICATIONS

Dimensions and Weight

Dimensions and	Weight				
LENGTH		WIDTH	HEIGHT		WEIGHT
10.9 in (279 r	mm) 10.8	in (275 mm)	2.9 in (74 mr	n) 3.6	lb (1.6 kg)
Note: Dimensions Power	in inches rounde	d to the nearest d	ecimal digit.		
Power Su	PPLY TYPE	RAI	NGE	VOLTAGE SELECTION	
Switching	(internal)	100 to 240 V	AC, 50/60 Hz	Auto-ra	anging
Para	METER	120 V,	60 Hz	230 V,	50 Hz
Consu	mption	80	W	77	W
Operating	-		IA	0.6	
Power linking cu	. ,	8 A (7 p	,	8 A (13 p	,
Fu	se	T 1.6 A	, 250 V	T 1.6 A,	250 V
Powe	r <b>I/O</b>	U.S./Wo	RLDWIDE	UK/Eu	ROPE
Power inpu		IE		IE	
Power outpu			son	IE(	
Power C	ord plug	Edison	(U.S.)	Local	Plug
Light Source TYPE	Power		COLOR	QUANTITY	CURRENT
ITPE		LIFESPAN	Quad-color		
LED	4 W	50, 000 hours	RGB+UV	9	1.4 A
COB LED	18.4 W	50, 000 hours	Tri-color RGB	1	2 A
SMD LED	0.5 W	50, 000 hours	Cool white	21	0.2 A
Photometrics					
PARAM			LUE		
Strobe		0 to 16.4 Hz			
Beam	-	25° 45°			
Field / Illuminand	•				
Thermal		1,450 lux			
MAXIMUM EXTERN			SYSTEM		
104 °F		Fan-assisted			
DMX	(				
I/O CON	NECTOR	CHANNE	L RANGE		
3-pin		3, 6, 9			
Ordering					
PRODUCT NAME		ITEM CODE		UPC N	UMBER
FXpar 9		1003	1225	7814622	215736
					RoHS
					EX



### RETURNS

## Returns

In case you need to get support or return a product:

- If you are located in the U.S., contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Mexico, contact Chauvet Mexico.
- If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact your local distributor. See <u>www.chauvetdj.com</u> for distributors outside the U.S., UK, Ireland, Mexico, or Benelux.



# If you are located outside the U.S., UK, Ireland, Mexico, or Benelux, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website <u>www.chauvetdj.com</u> for contact details.

Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags.

Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.



# Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



# Chauvet reserves the right to use its own discretion to repair or replace returned product(s).



# **CONTACT US**

World Headquarters	
General Information	Technical Support
Address: 5200 NW 108th Ave.	Voice: (844) 393-7575
Sunrise, FL 33351	Fax: (954) 756-8015
Voice: (954) 577-4455	Email: chauvetcs@chauvetlighting.com
Fax: (954) 929-5560	Website
Toll Free: (800) 762-1084	www.chauvetlighting.con
EUROPE	
General Information	Technical Support
Address: Stokstraat 18	Email: eutech@chauvetlighting.eu
9770 Kruishoutem	Website
Belgium	www.chauvetlighting.eu
Voice: +32 9 388 93 97	
General Information	Technical Support
Address: Unit 1C	Email: <u>uktech@chauvetlighting.con</u>
Describe III Describe description Frances	
Brookhill Road Industrial Estate	
Pinxton, Nottingham, UK	Website
Pinxton, Nottingham, UK	
Pinxton, Nottingham, UK NG16 6NT	
Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115	
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Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115 Fax: +44 (0) 1773 511110 MEXICO	www.chauvetlighting.co.ul
Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115 Fax: +44 (0) 1773 511110 MEXICO General Information	www.chauvetlighting.co.u Technical Support
Pinxton, Nottingham, UK   NG16 6NT   Voice: +44 (0) 1773 511115   Fax: +44 (0) 1773 511110   MEXICO   General Information   Address: Av. de las Partidas 34 - 3B,	www.chauvetlighting.co.ul Technical Support

Visit the applicable website above to verify our contact information and instructions to request support. Outside the U.S., United Kingdom, Ireland, Mexico or Benelux, contact the dealer of record.